

BlueNewsSM for Providers



BlueCross BlueShield of South Carolina and
BlueChoice[®] HealthPlan of South Carolina

2025 Annual Provider Summit

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2025 ANNUAL PROVIDER SUMMIT

For the past four years, BlueCross BlueShield of South Carolina conducted their Annual Provider Summit (APS) virtually due to the pandemic.

We are happy to announce that this year's APS will be in person.

Our providers have been asking for this, and we are just as excited as you are. We will be holding six in-person summits at three separate locations. For planning purposes, the locations and dates are as follows:

- ▶ **Session 1** — 9 a.m. to noon
- ▶ **Session 2** — 1 p.m. to 4 p.m.

Dec. 2, 2024
Embassy Suites Golf Resort
670 Verdae Blvd.,
Greenville, SC 29607

Dec. 4, 2024
Trident Technical College,
Building 920
7000 Rivers Ave.,
North Charleston, SC 29406

Dec. 10, 2024
Richland Two Institute of Innovation
Conference Center
763 Fashion Drive,
Columbia, SC 29223

The topics will be the same during both sessions, so choose the session that works best for you. [Register](#) today so you do not miss out. We look forward to having you for a momentous event!

REMINDER: BLUEEXTENDSM HEALTH PLANS

BlueCross BlueShield of South Carolina offers a set of health plans called BlueExtendSM.

These plans are an extension of the BlueEssentialsSM plans and give members access to the BlueCard[®] Program. This allows them to receive nationwide care and gives them the freedom of choice when traveling.

There are six types of BlueExtend plans:

- ▶ Gold 1
- ▶ HD Gold 2
- ▶ Silver 1
- ▶ HD Silver 2
- ▶ Bronze 1
- ▶ Bronze 2

While receiving care in South Carolina, members with a BlueExtend plan must see providers that participate in the BlueEssentials network. When traveling outside of South Carolina, they must see providers that participate with their local Blue[®] plan (PPO).

Note: Out-of-network benefits are not available unless for emergent or urgent care.



REMINDER: 90-DAY PROVIDER VALIDATION

Provider demographic data and our networks can change often throughout the year. To ensure our members know where to find the right doctors or facilities for the care they need, we validate their contact information regularly.

As a reminder, on Jan. 1, 2022, the Consolidated Appropriations Act (CAA) required providers to verify or update their demographic data at least every **90 days**. If more than 90 days has passed since the provider's last validation, we must remove them from our directories.

Use M.D. Checkup, located in My Insurance ManagerSM, to validate your demographic data. Validations are determined based on the number of days since the provider's last validation. To review your information:

1. Log in to My Insurance Manager.
2. In the purple box labeled “**Provider Validation,**” select **Validate Now.**
3. For each location with a status of “**Verification Required,**” select **View & Edit.**
4. Review and edit the information as needed and then select **Verify.**

To update suppressed locations due to missing the 90-day validation period:

1. Log in to My Insurance Manager.
2. In the purple box labeled “**Provider Validation,**” select **Validate Now.**
3. For each location with a status of “**Suppressed from Directories,**” select **View & Edit.**
4. Review and edit the information as needed and then select **Verify.**

We receive your data automatically and update our directories once you validate your information in My Insurance Manager.





MEDICAL POLICY UPDATES

BlueCross BlueShield of South Carolina frequently revises the medical policies used to make clinical determinations for a member's coverage.

Review the [latest medical policy updates](#).

We strongly encourage you to visit the [Medical Policies and Clinical Guidelines](#) pages regularly to stay abreast of these changes and to read any policy in its entirety.

**These links leads to third-party websites. That organization is solely responsible for the contents and privacy policy on its site.*



UPCOMING WEBINARS

This year, we will host various webinars to provide further education to our provider community.

Below are the topics being presented this year.

- ▶ My Provider Enrollment Portal | Aug. 7, 2024
- ▶ My Provider Enrollment Portal | Nov. 6, 2024

All webinars are hosted through Microsoft Teams and are scheduled from noon – 1 p.m. You can [sign up](#) for any of the available sessions. We look forward to your attendance.



BlueCross BlueShield of South Carolina and
BlueChoice® HealthPlan of South Carolina

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Benefits Disclaimer: The information listed is general information and does not guarantee payment. Benefits are always subject to the terms and limitations of specific plans. No employee of BlueCross BlueShield of South Carolina or BlueChoice HealthPlan of South Carolina has authority to enlarge or expand the terms of the plan. The availability of benefits depends on the patient's coverage and the existence of a contract for plan benefits as of the date of service. A loss of coverage, as well as contract termination, can occur automatically under certain circumstances. There will be no benefits available if such circumstances occur.

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